

Microlimages on the Internet

If you are on the Internet or have email access to it, you can reach Microlimages directly for email and file transfer.

Our Internet address is **tnt.microimages.com** or **198.247.245.38**. The tnt machine is a Tatum COMPstation (Sun LX SPARClike) on a dedicated T1 communications line. The tnt machine has 1.5 Gb of storage, although only 500 Mb may be available on a given day for sending and receiving files. (If you have very large file transfer needs, contact software support: voice (402)477-9562, FAX (402)477-9559, or Email tech@microimages.com to make the necessary arrangements.) As a matter of security, the tnt machine is completely separated from our other machines at Microlimages.

FTP

If you have access to FTP (File Transfer Protocol) you can use the tnt machine to send and receive files. You can send Microlimages sample data to accompany error reports, and you can also receive files of new features or fixes. Use the command **ftp tnt.microimages.com**, and log in as user **anonymous** with the password equal to your email address.

- **Send** Please send your files to the **/pub/incoming/<yourname>** directory. Use the **mkdir** command to create a directory in **/pub/incoming** for your files. Please remember to notify Microlimages software support by email or FAX saying where you put your files. Also include a readme file that explains why you are sending the file. You may send **tar** and **zip** compressed files if you wish.

Do not send data files by email. All files not placed in a **<yourname>** directory under **/pub/incoming** will be deleted.

- **Receive** In some cases, fixes and updates will be posted in directories specific to individuals:

/pub/outgoing/<yourname>/<files> (as arranged)

Download both the executable module and the needed.zip file (if there is one), which will contain reference information and other system replacement components.

Other general fixes will be posted for each supported platform:

/pub/win31	Windows 3.1
/pub/win32	32-bit Windows 95 and NT (Intel)
/pub/nt_alpha	DEC/Alpha Windows NT
/pub/mac68k	Macintosh 68000
/pub/macppc	Macintosh PowerPC
/pub/sparsol1	Sun workstations, Solaris 1.x
/pub/sparsol2	Sun workstations, Solaris 2.x
/pub/dec	DEC workstations
/pub/osf1	DEC/Alpha OSF/1
/pub/hp	Hewlett Packard workstations
/pub/rs6000	IBM RS/6000 workstations
/pub/sgi	Silicon Graphics workstations
/pub/dg	Data General workstations

Please check with software support before copying any fixes for your computer. Not every client needs every fix that is posted. Often, special fixes have not been thoroughly tested, and they may cause unforeseen problems elsewhere.

FTP presents a command line in the form

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ftp>
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You can read all about FTP in the help facility on any UNIX system. Use the UNIX manual command:

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man ftp
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Common ftp commands:

binary tells ftp to use binary mode. Use binary before you send or receive any files.

bye ends this FTP session.

cd directory name changes to the directory specified
dir or **ls** lists the files in the current directory on the remote machine (tnt).

get filename retrieves the specified file to your Internet host.

help lists the major FTP commands.

mget filenames same as get but transfers multiple files and allows wild cards.

mkdir dirname creates a directory (same as DOS).

prompt toggles prompting for each filename.

put filename sends one file to the remote machine.

pwd shows you what directory you are currently in.

Email

You can also send email to Microlimages. However, please continue to conduct business transactions such as purchases and upgrades by FAX or phone. Please use ftp to send data files; do not send data files by email. When you report an error by email, be sure to include all the information requested on the **Software Problem Report**. Also remember to include your name and company. Without this information we may be unable to reply, fix the problem, or know where to send the correction. Contact technical support at **tech@microimages.com**.

Other Services

General product and company information is posted on the Microlimages Web page:

<http://www.microimages.com>

Pricing information can be requested by sending email to info@microimages.com

You can join a TNT email forum by sending a request to listserv@microimages.com

sub tnt-talk Your Name

Microlimages expects to make other support services available by internet. You may share your comments and suggestions by phone, FAX, or email.

Resources

For information on accessing and using the Internet, look for recent books such as those from O'Reilly & Associates, or John Wiley & Sons.

